QUARTERLY NEWSLETTER

REAL COMMUNITY SERVICES



December 2024



Thank You & Merry Christmas

Dear Real Community Services Team,

As we approach this festive season, I want to take a moment to express my heartfelt gratitude for each of you. This year has been filled with challenges, yet your dedication and commitment to our mission have shone brightly. You have made a significant impact in the lives of those we support, and for that, I am truly thankful.

Christmas is a time for reflection and connection. I hope you find joy in spending quality time with your loved ones, creating cherished memories that will last a lifetime. May this holiday season bring you peace, happiness, and a well-deserved break to recharge for the new year ahead.

Let us celebrate our accomplishments and look forward to the opportunities that await us in 2025. I am excited about what we can achieve together as a team in the coming year.

Wishing you all a Merry Christmas and a Happy New Year filled with joy and prosperity!

Helen Emery
Executive Manager Operations
Real Community Services



RCS Shines at the Australian Disability Service Awards

In November, Real Community Services had the incredible honor of attending the Australian Disability Service Awards, a prestigious gala dinner celebrating excellence in the NDIS community. It was a night filled with inspiration as we connected with other providers, shared ideas, and celebrated the remarkable achievements of our sector. The atmosphere was electric, reminding us of the collective impact we have on the lives of participants and their families.

We are thrilled to announce that Dylan Hensch, one of our dedicated support workers, was crowned the winner of the Most Outstanding Support Worker award, a well-deserved recognition of his unwavering commitment and holistic approach to participant care. Additionally, RCS proudly secured the finalist position for Best Accommodation Provider, a testament to our team's dedication to providing exceptional Supported Independent Living options. These achievements are a reflection of the passion and hard work of every member of the RCS family, and we couldn't be prouder!

Payroll During the Christmas Period

We would like to inform you about potential disruptions to payroll processing due to the upcoming Christmas and New Year public holidays.

While we will make every effort to process payroll before Wednesday, 25th December, please note that we cannot guarantee that the banks will process wages before the public holidays.

With both Christmas Day and New Year's Day falling on Wednesdays this year, we anticipate disruptions due to the holidays and bank closures.

To assist during this period, we're asking all staff to please ensure that:

- They're clocking in and out of all shifts and in the event of any issues are promptly contacting the facilitator
- Any reimbursements or milage claims are submitted through the app with all required documentation and in the event of any issues are promptly contacting the facilitator

We appreciate your understanding and will keep you updated if there are any significant changes to the payroll schedule.

Our Vacancies

Supported Independent Living Houses

Are you or someone you know looking for quality Supported Independent Living (SIL) or Specialist Disability Accommodation (SDA) in Southeast Queensland? Real Community Services, a registered NDIS provider, has properties available in the Gold Coast, South Brisbane, Sunshine Coast, and Gympie regions.

Don't miss this opportunity to find your ideal home with the support you need. Our experienced team is ready to help you find the perfect SIL or SDA accommodation tailored to your individual requirements.

For more information about our SIL Homes, Contact our Onboarding Team on 1300 007 270.

Recruitment Vacancies

We currently have urgent Support Worker Positions within Gympie, Sunshine Coast and North Brisbane regions. If you know of any outstanding and reliable Support Workers, we would love for you to pass on our Recruitment Team's details for a follow up call.

For more information about our available Positions, Contact Our Recruitment Team on 1300 007 270.

Let's Connect!

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